# Alternative Credit Card Receipt
applicable at POS-Terminal failure

hobex
PAYMENT SYSTEMS

## Practice

1. In case of a terminal error, please insert the required values in all of the fields of this form
2. Request the signature of the cardholder and match with the signature at the back of the card
3. Please copy this alternative receipt and hand out the copy to the cardholder
4. For your security: make a copy of the creditcard for your records
5. Keep this receipt in your records and send it by fax +43 (0)662 2255-6 or by mail to office@hobex.at

## Dates

Merchant, Adress

Terminal-ID

Creditcard Brand ☐ Mastercard ☐ VISA ☐ JCB ☐ Diners/Discover

Cardnumber (PAN)

Expiry date of Card

Given name, Surname of Cardholder

Amount in EUR

Date and Time (TT.MM.JJJJ HH:MM)

Signature of Cardholder



**hobex AG Payment Systems**
Josef-Brandstätter-Straße 2b
5020 Salzburg • Österreich

+43 662 2255-333
vertrieb@hobex.at
www.hobex.at

LG Salzburg
DVR 0660868 • FN 37265b
UID-NR.: ATU35185508